

Carroll County Schools

Parent/Guardian Guide to Accessing the Infinite Campus Parent Portal

The Parent Portal of Infinite Campus will allow you to see your student(s) information, including attendance, grades, class assignments, school calendars, schedule, announcements, and other information.

To log on, follow these simple steps:

Have your Person Summary Report (which contains the Activation Key) in front of you and follow the steps below to access your student(s) information through Infinite Campus.

1. Log onto www.carrollcountyschools.com
2. Click on For Parents
3. Click on Parent Portal Login
4. Click on "If you have been assigned a Campus Portal Activation Key, click here".
5. Activating your Campus Portal Account - Enter in the 32 digit number listed beside the Person GUID – REMEMBER – This is CASE SENSITIVE
6. It will say "Campus Portal Account creation successful" – Your password MUST be 8 characters long, case sensitive and must contain letters, numbers and/or special characters (@, \$, &, etc).
7. It will say "Congratulations on activating your Campus Account" – Then, click where indicated. This will take you back to the initial log on page. Enter your username and password under the "Already have a Campus Portal Account?" section, then click on Log in button. REMEMBER, passwords are CASE SENSITIVE.

If you forget your username and/or password for the Parent portal, please email the Infinite Campus Support desk at portalhelp@carrollcountyschools.com. We will verify the email address with the email address on file and respond usually within 24 hours during the work week.